CHAPTER 3: FACILITIES, UTILITIES, AND PUBLIC SERVICES
3.1 INTRODUCTION

The community facilities, utilities and public services chapter of a master plan is a useful tool for community leaders to use for planning future needs of its population. These services are important for community members and affect quality of life. This chapter encompasses information concerning municipal services, the existing conditions and future needs for community facilities and public services, provides a summary of the available capacity of community facilities, and lastly provides recommendations that serve to protect the health, safety and welfare of Center Harbor town residents.

The material for this chapter was obtained from a few major sources. First and foremost, in order to gain a comprehensive understanding of Center Harbor's facilities, utilities, and services; a survey was sent out to town department heads. Municipal staff supplied information that outlined the current conditions of their facility, their future needs, and the scope of services they provide to residents. The information for private utility services was acquired through phone interviews.

This chapter was also written with information supplied by the Town of Center Harbor Space Needs Committee Final Report: June, 2007. The report documents in detail the function of the various town departments and assesses current and future space needs for the community.

It is important to note that the individual department heads determined the future needs of their town department. The information compiled in the future needs sections of each department heading has not yet been prioritized by town officials. These department head recommendations should be used for future planning purposes and be explored as appropriate.

3.2 CENTER HARBOR MUNICIPAL SERVICES SUMMARY

Table 3-1 contains a summary of the services each town department provides to the community. The information was obtained from the Town of Center Harbor Space Needs Committee Final Report: June, 2007.

<table>
<thead>
<tr>
<th>Town Department</th>
<th>Scope of Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assessing</td>
<td>□ Evaluates town properties</td>
</tr>
<tr>
<td></td>
<td>□ Updates town valuation records</td>
</tr>
<tr>
<td>Board of Selectmen</td>
<td>□ Governing body of the town</td>
</tr>
<tr>
<td></td>
<td>□ Oversees all other town departments</td>
</tr>
<tr>
<td>Code Enforcement</td>
<td>□ Receives, approves and monitors building permits</td>
</tr>
<tr>
<td></td>
<td>□ Ensures renovations and new construction comply with town regulations, ordinances, and building code</td>
</tr>
</tbody>
</table>
### Table 3-1: Municipal Services by Department

<table>
<thead>
<tr>
<th>Town Department</th>
<th>Scope of Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Finance</td>
<td>□ Oversees and administers accounts payable and accounts receivable&lt;br&gt;□ Manages town payroll</td>
</tr>
<tr>
<td>Fire Department</td>
<td>□ Responds to emergency situations, including but not limited to: fires, motor vehicle accidents, and other personal emergencies</td>
</tr>
<tr>
<td>Highway Department</td>
<td>□ Maintains the town roads and other infrastructure&lt;br&gt;□ Maintains equipment and other town property</td>
</tr>
<tr>
<td>James E. Nichols Library</td>
<td>□ Regional library that serves town and surrounding communities&lt;br&gt;□ Offers books, movies, music and wireless internet</td>
</tr>
<tr>
<td>Parks and Recreation</td>
<td>□ Oversees all activities at the town beach, holiday events, band concerts and other recreational activities</td>
</tr>
<tr>
<td>Police Department</td>
<td>□ Patrols the community to maintain law and order&lt;br&gt;□ Responds to emergency situations, including but not limited to: criminal activities, domestic disturbances, motor vehicle accidents, and other personal emergencies&lt;br&gt;□ Testifies in court cases</td>
</tr>
<tr>
<td>Tax Collector</td>
<td>□ Responsible for the billing and collecting of town property taxes</td>
</tr>
<tr>
<td>Town Clerk</td>
<td>□ Oversees many state-mandated functions within the town&lt;br&gt;□ Responsibilities include, but are not limited to: issuance and retention of vital records, issuance of motor vehicle registrations, recording liens and association documents, recording town meeting minutes, maintaining voter registration, and participating in all elections held within the town</td>
</tr>
<tr>
<td>Welfare Officer</td>
<td>□ Processes assistance applications and determines eligibility for aid&lt;br&gt;□ Makes arrangements for assistance based on guidelines established by Selectmen</td>
</tr>
</tbody>
</table>
3.3 EXISTING CONDITIONS AND FUTURE NEEDS - MUNICIPAL FACILITIES

3.3.1 Municipal Building

The Center Harbor Municipal Building is located in the Village Center on Main Street overlooking Center Harbor Bay. The building houses the town offices and Cary Mead meeting room and is attached to the Fire Station. The building was constructed in 1970 and is approximately 7,400 square feet, including the portion used as a fire station. The structure is situated on a 6-acre parcel.

The town departments that operate from the municipal building are Assessing, the Board of Selectmen, Code Enforcement, Finance, the Tax Collector, the Town Clerk, and the Welfare Officer. The Conservation Commission also works in this space. There are two full-time municipal office employees who provide a multitude of services to the town. Together they provide the duties of town clerk, planning board clerk, zoning board clerk, tax collector, welfare officer, administrative assistant, town finance, and payroll. There are two part-time employees, one serves as deputy town clerk and tax collector and the other as the receptionist.

**Future Needs:** The town clerk indicated that the Municipal Office is near capacity meaning that currently there is adequate space to provide services to the community but additional space may be required to accommodate future population growth. The building deficiency is the lack of available administrative storage space.

3.3.2 Fire Department

The Center Harbor Fire Department maintains two stations in town:

**Station One** - The department primarily operates out of Station One. The station, built in 1970, is an annex of the Center Harbor Municipal Building located on Main Street in the center of town. The portion of the building that is designated as a fire station is approximately 4,900 square feet in size and consists of five bays; four are located in the front of the building with one in the rear. This location allows the department to access the east side of town easily.

One fire engine, a medium duty rescue vehicle and a light duty rescue vehicle that can be used as an ambulance in an emergency, are kept in the front bays of the station. The rear bay is used to house rescue boats in the summer and a police cruiser in the winter. There is an office space dedicated to the Fire Chief as well as a large room available for use by firefighters on call at the station. There is also a small office space located in the front of the station, which is referred to as the radio room. Station One often serves as a large meeting area for Center Harbor events such as Town Meeting, Band Concerts, the Historical Society Plant Sale, and various Parks and Recreation functions.

**Station Two** - Built in 1988, Station Two is 1,000 square feet and is located at the Highway Garage at 658 Dane Road. This location houses another primary fire engine and allows quick access to the west side of town. There is no office space in this location.

The Center Harbor Fire Department has grown in recent years from 14 members in 2005 to 24 in 2009. The firefighters are paid, on-call employees of the town. The operating budget has also increased from $89,500 in 2005 to $138,899 in 2009. That increase is mainly due to an overhaul of
the payroll system in the department. The department maintains two capital reserve budgets: one is designated to go towards the replacement of fire engines and rescue vehicles; the other is designated to go toward the purchase of a new self-contained breathing apparatus. Normally these budget amounts total $30,000 per year, of which $25,000 goes toward the purchase of a new engine and $5,000 goes toward the breathing apparatus. However, in 2009 the total amount was decreased to $20,000, and was dedicated entirely toward the purchase of a new engine.

The total number of calls answered by the fire department has been relatively consistent in the past few years ranging from 226-255. In 2009, out of a total of 237 calls, 94 were fire incidents, 91 medical assistance, 23 motor vehicle accidents, and 29 considered "other".

All properties in Center Harbor are fire truck accessible but not all have an available water source. In 1993 the fire department, in cooperation with the North Country Resource Conservation and Development Area Council, developed a plan to upgrade the water system coverage throughout the community. The department has been implementing the recommendations of the plan on a long-range basis. The plan was recently reevaluated and revised in 2009.

**Future Needs:** According to the Fire Chief, Fire Station One has available capacity to accommodate both the current and future population growth in the town. Station Two however needs to be expanded in order to house another rescue vehicle as soon as feasible. In addition, the department needs to replace an aging fire engine and may need a tanker sometime in the future.

3.3.3 Police Department

The Center Harbor Police Department currently operates out of the Municipal Building located at 36 Main Street. The space dedicated to the department is approximately 539 square feet. The facilities at this location are not handicap accessible. The Police Department conducts most operations out of the Meredith Police Department facility. They conduct interviews and process arrests in Meredith due to a lack of adequate space in Center Harbor. The Department maintains three fully equipped police cruisers: two Ford Crown Victoria sedans and a Ford 4x4 Expedition SUV.

Three full-time employees staff the Police Department: the chief, a sergeant and one officer. The department also has five part-time officers, a part-time administrative assistant and a contracted prosecutor. The administrative assistant is currently budgeted to work twelve hours per week, and there are approximately two eight-hour shifts available to the part-time officers each month. Whichever part-time officer is available to work either one or both of those shifts will do so. The Police Department typically provides fifteen hours of on duty patrol per day. Normally one officer conducts the shifts at a time with an hour overlap at the beginning and end of shifts. The overnight shift is covered by an on-call Center Harbor or State Police officer.

The service demands placed on the department has remained relatively constant over the past few years. In 2009, the Department responded to a total of 811 calls, some of which resulted in arrests or crime reporting while others were requests for services. There were 56 crimes against persons, 30 crimes against property and 104 mutual aid calls. They responded to 38 accidents, made 57 arrests and made 1,076 motor vehicle stops. The demand placed on the department is much higher in
summer months with the inclusion of the seasonal residents and the increased number of tourists in town.

The operating budget for the Police Department has been increasing at a rate of approximately six to eight percent each year between 2006-2009. The 2009 operating budget was $248,665. In addition, they maintain a capital budget of $20,000, which is used to purchase a new cruiser every two years.

**Future Needs:** A proposal to build a new police station in Center Harbor was presented to the community at town meeting in March 2010. The police chief expected the proposed facility to be able to serve the community for the next thirty years. The proposal was voted down, so currently the most pressing need for the department is still a new facility that adequately serves the functions of the department. According to the police chief, in the future he would like to enhance staff hours in the department by increasing the part-time officers' hours and making the administrative assistant a full-time position. Should this happen, the department would also need to add another police cruiser to the fleet.

### 3.3.4 Highway Department

The highway garage is located at 658 Dane Road near the intersection of US Route 3 and NH Route 25B. The facility was constructed in 1987 with 6,000 square feet dedicated to the Highway Department and 1,000 square feet for the Fire Department. The front half of the garage is heated and houses trucks and equipment and serves as a workshop. In that space there are three bays and all maintenance is performed in that area. In addition, there is an office in the front half of the building that also serves as a lunch area. The back half of the building is used as cold storage. The department maintains three dump trucks, one car, three sanders, and one backhoe in addition to numerous smaller pieces of equipment.

Three full-time employees work for the department: a road agent, a foreman, and an equipment operator/laborer. The department maintains approximately 15 miles of town roads; 14 paved miles and one unpaved. In addition, the crew plows approximately 1.5 miles of road for the town of Meredith and .5 miles for the town of Moultonborough. As of the fall of 2008 the department no longer plows private roads.

The Highway Department's operating budget has increased slightly over the past few years, increasing from $332,425 in 2006 to $355,272 in 2009. The department also maintains two capital reserve budgets to plan for upcoming major expenditures. The first is dedicated to the 2010 construction of a new salt/sand shed. The second fund is dedicated to the purchase of a new truck or other heavy-duty equipment and totaled $60,000 in 2009.

**Future Needs:** The road agent believes that the current crew formation would be able to adequately serve the town of Center Harbor in the future as long as the town does not increase its services. Should there be an increase in workload, there may be a need to hire an additional employee. The current facility has available capacity to serve the town effectively and efficiently now and into the future.
3.3.5 Parks and Recreation Department

The Parks and Recreation Department utilizes office space available in the Municipal Building. In that office, the department maintains a file cabinet and has some dedicated desk space. The department also stores supplies in the Town House, Canoe House, and the Fire Department's Station One.

There is one year-round staff member in the Parks and Recreation Department, the director, who works part-time. The director oversees the maintenance of one six-acre ball field, five parks that total twenty-four acres, and a two-acre playground. In addition to the director, the department hires six part-time employees in the summer months to work as lifeguards, boat launch attendants, and water safety instructor.

**Future Needs:** According to the Parks and Recreation Director, should Center Harbor decide to expand community programs in the future, a year-round facility with a gym, locker rooms, community room and offices may be necessary.

3.3.6 James E. Nichols Memorial Library

The James E. Nichols Memorial Library, located at 35 Plymouth Street, is a regional library that serves both Center Harbor and the surrounding communities. The library space is comprised of a children's area, an adult reading area, three public access computers, a meeting room that contains periodicals and a large table available for use as a workspace, the circulation desk, public restrooms and the book stacks. The facility also has an office, which is used by the librarian, and storage space located in the basement.

The James E. Nichols Memorial Library is located in a historic building and is not handicap accessible. Because the building is a historic asset, there are limited opportunities to renovate the structure. In order to accommodate physically disabled patrons, the library offers a home delivery service and has agreements with both the Meredith and Moultonborough libraries to allow them access to those facilities, which are handicap accessible.

The library has one full-time employee, the librarian, and two part-time staff, the library assistant and the library aide. The library lends books, movies, and music and offers wireless internet access. As of 2009, the library contained 15,162 items in circulation that were available to the 1,886 patrons. In 2009, the library had an operating budget of $88,272. The Library Board of Trustees over-see library operations.

**Future Needs:** According to the treasurer of the Library Board of Trustees, due to the historic nature of the building, there are not any plans to renovate or add an expansion to the building. Although there is limited space within the library facility to accommodate growth, the board and staff are committed to maximizing the use of existing space to efficiently run library operations.
3.3.7 Inter-Lakes School District

Center Harbor is part of the Inter-Lakes School District. The district educates students from Meredith, Sandwich, and Center Harbor. There are four schools in the district: Sandwich Central School, Inter-Lakes Elementary School, Inter-Lakes Middle Tier, and Inter-Lakes High School. The Sandwich Central School, Inter-Lakes Elementary School, and Inter-Lakes High School all have their own facilities while the Inter-Lakes Middle Tier does not. Grades 5 and 6 of the Middle Tier are located at the Inter-Lakes Elementary School, while Grades 7 and 8 of the Middle Tier are located at the High School.

**Sandwich Central School** - The Sandwich Central School is located at 28 Squam Lake Road in Center Sandwich. The building was built in 1949 and renovated in 1989. The building is 19,000 square feet and is situated on a 3.69-acre parcel. The building has one office and seven classrooms.

The school's operating budget has remained relatively constant throughout the past few years ranging from $1,052,462 in 2006 to $1,079,944 in 2009. For the 2009-2010 school year, the average Primary Multiage Class (K - Grade 1) size was 16, 21 for Middle Multiage (Grades 2 - 3), 19 for Upper Multiage (Grades 4 - 5), and eight for Grade 6 students.

The Sandwich Central School has an enrollment capacity of 219 students. Enrollment figures are displayed in Graph 3-1. The current total student body utilizes approximately one third of the facility capacity. In 2009, 100 percent of the students in the school were from Sandwich. Utilizing the enrollment projection methods that the school district uses, it appears as though the student population at Sandwich Central School will increase slightly over the next few years to approximately 98 students in 2015.
Inter-Lakes Elementary School - The Inter-Lakes Elementary School is located at 21 Laker Lane in Meredith. The building was constructed in 1970 and was renovated in 1990. The building is 79,313 square feet and is located on a 28.2 acre parcel, which is shared with the High School. The building has five offices and thirty-eight classrooms. For the 2009-2010 school year, the average size Kindergarten class was 17, 17 for Grade 1, 17 for Grade 2, 19 for Grade 3, and 20 for Grade 4.

The Inter-Lakes Elementary School has an enrollment capacity of 750 students. This capacity is inclusive of grades 5 and 6 of the Inter-Lakes Middle Tier. Enrollment figures are displayed in Graph 3-2. The current total student body (including grades 5 and 6) utilizes approximately two thirds of the facility capacity. Utilizing the enrollment projection methods that the school district uses, it appears as though the student population at Inter-Lakes Elementary School will decrease slightly over the next few years to approximately 339 students in 2015.

Inter-Lakes Middle Tier - As mentioned previously, the Inter-Lakes Middle Tier does not have its own facility. Grades 5 and 6 are located at the Inter-Lakes Elementary School, and grades 7 and 8 are located at the Inter-Lakes High School. The enrollment figures for Grades 5 and 6 are displayed in Graph 3-2, and enrollment figures for Grades 7 and 8 are displayed in Graph 3-3. For the 2009-2010 school year, the average class size for Grade 5 as 21, 16 for Grade 6, 21 for Grade 7, and 23 for Grade 8. Utilizing the enrollment projection methods that the school district uses, it appears as though the student population at Inter-Lakes Middle Tier will decrease steadily over the next few years from 325 students in 2009 to approximately 300 students in 2015.

Inter-Lakes High School - The Inter-Lakes High School is located at 1 Laker Lane in Meredith. The building was constructed in 1956 and was renovated in 2000. The building is 90,050 square feet and is comprised of two offices and thirty-two classrooms. For the 2009-2010 school year, the average class size is approximately 17 depending on class subject.
The Inter-Lakes High School has an enrollment capacity of 983 students. This capacity is inclusive of grades 7 and 8 of the Inter-Lakes Middle Tier. Enrollment figures are displayed in Graph 3-3. The current total student body (including grades 7 and 8) utilizes approximately three fifths of the total facility capacity. Utilizing the enrollment projection methods that the school district uses, it appears as though the student population at Inter-Lakes High School will decrease steadily over the next few years to approximately 324 students in 2015.

**Future Needs:** According to the superintendent, the schools in the district have enough available capacity to provide the necessary services to the community both effectively and efficiently and can accommodate future population growth. An area of deficiency is in the parking lot size, which is currently limited due to the high number of students driving to school.

### 3.3.8 Meredith and Center Harbor Solid Waste Transfer Station

Center Harbor shares a solid waste transfer station with the town of Meredith, and pays 17 percent of the total operating budget. The facility is located at 17 Jenness Hill Road in Meredith. The facility was constructed in 1977 and recently renovated in 2007. There are currently five full-time employees and one part-time employee working at the facility, which is open to the public Thursdays through Tuesdays. Wednesdays are closed to the public but are staffed by employees for operational work.

The amount of solid waste and recycling collected at the facility has been increasing throughout the past few years. In 2009, solid waste collected totaled 2,350 tons compared to 2,100 tons in 2006. That is an increase of approximately 10 percent in a three-year period. In 2009, there were 450 tons of recyclables collected compared to 300 tons in 2006, which represents an increase of 50 percent during the same three-year period. The amount of demolition debris collected at the facility has remained relatively constant at 1,100 tons annually.
**Future Needs:** According to the solid waste coordinator, an area of deficiency is in the level of staffing, as the five full-time and one part-time employee currently cover seven full days of work. The coordinator recommends hiring an additional full-time staff member. He also recommends continuing training and educating the public on recycling in order to make that market more profitable for the communities.

According to the coordinator, because the facility is a transfer station there is plenty of available capacity for growth. The solid waste is brought to the Androscoggin Valley Regional Refuse Disposal District in Berlin, NH. Available capacity for the landfill there is expected to last for at least the next seventy years.

### 3.4 Existing Conditions and Future Needs - Public Utilities

In addition to gaining an understanding of municipal services and the facilities they occupy, it is also important to examine the public utilities available to community residents which include, wastewater treatment, water, electricity (including three-phase power), cable, high speed internet, and phone. The availability and distribution of these public utilities in Center Harbor are displayed in Map 3-1 (located at end of chapter).

#### 3.4.1 Broadband Internet

High speed (broadband) internet is available to some residents of Center Harbor through cable lines, phone lines, satellite, and various other technologies. Broadband internet accessibility through MetroCast Cablevision and FairPoint Communications DSL service is depicted in Map 3-1 (located at end of chapter).

At present, a New Hampshire Broadband Mapping Program study is assessing the location and availability of high speed internet throughout the state. That data is expected to be released in late 2010.

#### 3.4.2 Bay District Sewer

Center Harbor's Bay District Sewer is part of The Winnipesaukee River Basin Program which sends sewage to the Franklin Wastewater Treatment Facility. The Bay District employs one full time employee and one part-time employee. The sewer infrastructure (sewerage) in Center Harbor services approximately 21 acres in the center of town. The number of services connected to the sewerage was 210 in 2009. The area in Center Harbor that currently has access to public sewerage is depicted in Map 3-1 (located at end of chapter). The rest of the community members treat their sewage onsite with septic systems.

**Future Needs:** According to the Bay District Commissioner, as the wastewater from Center Harbor is sent to a regional treatment facility in Franklin, the Bay District Sewer is able to accommodate future population growth. At this point, the sewer district has the ability to pump wastewater to the facility as often as necessary.
3.4.3 Water

The municipal offices, businesses, and residents of Center Harbor get their water from individual private wells. There are no current plans to establish a public drinking water system.

As there is not a public drinking water system in place in Center Harbor, groundwater protection should remain a top priority for community leaders. The contamination of private wells could be devastating for the community. This issue was discussed at length in the Centre Harbor Town Plan, 1983. That document cited several potential sources of contamination, listed below:

a) Surface impoundments - manure piles, sewage lagoons, etc.
b) Subsurface disposal systems - especially on small lots as in Center Harbor Village, or septic systems with increased use, such as a large single-family home converted to several apartments or a seasonal home converted to year-round use.
c) Landfills, dumps and hazardous waste sites.
d) Salted roadways and salt piles.
e) Agricultural runoff - manure, fertilizers, pesticides and herbicides.
f) Fuel and chemical storage tanks - gas stations, etc.
g) Sand & gravel mining - often exposes the water table, increasing the likelihood that it will become contaminated.
h) Air pollution - acid rain, pesticides, toxic dust, etc.

The risk of drinking water contamination should be mitigated wherever and whenever feasible.

3.4.4 Electricity

The New Hampshire Electric Cooperative provides electricity in Center Harbor. In addition to the regular electric services, there are a number of areas in town that offer three-phase power capacity. The availability of three-phase power can be a benefit for industrial businesses in the area. The areas with three-phase power capacity have been identified in Map 3-1 (located at end of chapter).

3.4.5 Cable Services

Cable television, high speed internet, and digital phone service is available in the town through MetroCast Cablevision. In 2001 MetroCast extended their cable network by 23 miles; as a result much of the developed areas of town have coverage. As of August 2009 there were approximately 25-30 homes that did not have access to cable. The cable lines have been illustrated in Map 3-1 (located at end of chapter).

3.4.6 Telephone Service

Telephone service is available to Center Harbor residents and businesses throughout the town via multiple technologies. Every community member has access to traditional analog landlines through FairPoint Communications, Inc. In addition, as mentioned previously, some residents have access to digital telephone service through cable lines, and in some areas there is cellular phone coverage. Currently, there are no cell phone towers in Center Harbor; cell phone service in town comes from
towers in surrounding communities. Those towers are mapped in Map 3-1 (located at end of chapter).

3.5 **COMMUNITY FACILITIES CAPACITY SUMMARY**

The last page of the survey that town department heads filled out for this chapter asked them to assess the available capacity of their facility. Their responses are listed in Table 3-2.

**Table 3-2: Community Facility Capacity**

<table>
<thead>
<tr>
<th>Community Facility</th>
<th>Available Capacity</th>
<th>Near Capacity</th>
<th>Above Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Municipal Building</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire Station #1</td>
<td></td>
<td>•</td>
<td></td>
</tr>
<tr>
<td>Fire Station #2</td>
<td></td>
<td></td>
<td>•</td>
</tr>
<tr>
<td>Police Station</td>
<td></td>
<td></td>
<td>•</td>
</tr>
<tr>
<td>Highway Garage</td>
<td></td>
<td>•</td>
<td></td>
</tr>
<tr>
<td>Parks and Recreation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>James E. Nichols Library</td>
<td></td>
<td>•</td>
<td></td>
</tr>
<tr>
<td>Solid Waste Transfer Station</td>
<td></td>
<td>•</td>
<td></td>
</tr>
<tr>
<td>Bay District Sewer</td>
<td></td>
<td>•</td>
<td></td>
</tr>
<tr>
<td>Sandwich Central School</td>
<td></td>
<td>•</td>
<td></td>
</tr>
<tr>
<td>Inter-Lakes Elementary School</td>
<td></td>
<td>•</td>
<td></td>
</tr>
<tr>
<td>Inter-Lakes Middle Tier</td>
<td></td>
<td>•</td>
<td></td>
</tr>
<tr>
<td>Inter-Lakes High School</td>
<td></td>
<td>•</td>
<td></td>
</tr>
</tbody>
</table>

**Available Capacity** - indicates that the facility can accommodate future population growth.

**Near Capacity** - indicates that the facility may not be able to accommodate future population growth without an expansion of services or space.

**Above Capacity** - indicates that the facility is currently strained and will not be able to accommodate future population growth without an expansion of services or space.

3.6 **RECOMMENDATIONS**

3.6.1 Reinstate a town of Center Harbor Capital Improvement Program (CIP). Among its many advantages, the CIP serves as a guide for community leaders as they make major capital purchases and helps to minimize fluctuations in local taxes. Many department heads expressed the need to purchase major equipment or expand facility capacity in the near future; planning for these expenditures would benefit the community.
3.6.2 Through the CIP Process, annually incorporate and assess the feasibility of following the recommendations of the *Town of Center Harbor Space Needs Committee Final Report: June, 2007*, in order to maintain department efficiency and provide quality services to the residents of Center Harbor.

3.6.3 Monitor the staffing needs of all Center Harbor departments and assess the priorities of hiring additional staff as appropriate.

3.6.4 According to the Solid Waste Coordinator at the Meredith and Center Harbor Solid Waste Transfer Station, the town should continue to educate the public on recycling. This effort makes both environmental and economic sense. The environmental benefit is in the reuse of valuable material and therefore a decrease in the amount of solid waste going directly to the landfill. The economic benefit is in the enhancement of the community's recyclables market and the savings associated with the decreased transportation costs of hauling the solid waste to the regional landfill in Berlin, NH.

3.6.5 When the New Hampshire Broadband Mapping Program's maps of broadband coverage are released, explore methods of expanding broadband internet availability for residents and businesses in Center Harbor.

3.6.6 The Center Harbor road agent recommended that the town develop a stormwater management plan for the village area, which is an effort that would need to be coordinated with the New Hampshire Department of Transportation as NH Route 25 would be a component of the plan. The village area abuts the shores of Lake Winnipesaukee, making it a crucial spot in the watershed to manage stormwater. Lake Winnipesaukee is a major resource for the community and working to protect its water quality should remain a priority.

3.6.7 The sources of potential drinking water pollution, identified by the *Centre Harbor Town Plan, 1983* and listed on pages 2-10 - 2-11, should be monitored and managed in order to protect the health of Center Harbor community members.

3.6.8 Explore the feasibility of digitizing town documents in an effort to protect them as well as minimize the growing need for additional storage space.